



ES Global

COMPANY QUALITY POLICY

The quality policy of **ES Global** is to provide a high quality professional service, at all times by operating the Company's ISO 9001:2015 Quality Management System.

All the Company's personnel work in accordance with the procedures detailed in the management system.

Through the operation of the management system, we are committed to achieving the clients' requirements by completing the services:-

- Safely
- On time
- To budget, including variations
- To the agreed specification
- Profitably

It is the objective of the management system to enable continuous improvement of the system to be achieved, resulting in reducing the cost of meeting client requirements by 'getting it right first time' thereby ensuring customer satisfaction.

All personnel are trained in the operation of the management system.

All incidents where the specified requirements are not achieved, customer complaint and defects are reported, investigated and rectified promptly.

Within the Company, the implementation and effectiveness of the management system are reviewed at management meetings.

The Managing Directors are responsible for implementing, updating and improving this policy.

The Company prides itself on being a leading player in the provision of staging solutions for all forms of live events, temporary de-mountable building solutions, event overlay and project management services on a global basis.

Solving problems is central to our business and a true evocation of our brand in terms of our vision and values.

Signed:  Director Date: 08/12/2020

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